

Online

UPDATE PAYMENT METHOD:

To update a payment method from the Pushpay app on your smart phone:

- 1. Open the App > Enter passcode or use Touch ID.
- 2. Click Menu on the bottom right and then payment methods.
- 3. Click the payment method you would like to update.
- 4. To edit details beyond nickname, click the payment method once more.
- 5. Enter appropriate details and click done.

To update a payment method from your personal computer:

- 1. Login to your Pushpay account at <u>pushpay.com/login</u>.
- 2. Click payment methods.
- 3. Click the logo or nickname next to the payment method details.
- 4. Click update details.
- 5. Enter payment method details, including the full card number, click **Update**. You should expect to see "Success Payment method has been updated."

DELETE PAYMENT METHOD:

To delete a payment method from the Pushpay app on your smartphone:

- 1. Open the Pushpay app > Enter passcode or Touch ID.
- 2. Click Menu on the bottom right and then payment methods.
- 3. Select the payment method to delete.
- 4. Click delete.
- 5. Confirm by clicking Delete this payment method.

To delete a payment method from your personal computer:

- 1. Login to your Pushpay account at pushpay.com/login.
- 2. Click payment methods.
- 3. Click the logo or nickname next to the payment method details.
- 4. Click delete.
 - When asked "Are you sure you wish to delete?" click yes.

EDIT OR PAUSE RECURRING GIVING SCHEDULE:

To edit a recurring payment schedule from the Pushpay app on your smart phone:

- 1. Open the Pushpay App > Enter passcode or Touch ID
- 2. Click on recurring at the bottom of the screen
- 3. Click the recurring payment you wish to edit.
- 4. Click edit to submit a modification to the recurring schedule.
- 5. Make desired changes, scroll down, click save.
 - You should expect to see "Success -You have successfully edited this payment schedule."

To edit a recurring payment schedule your personal computer:

- 1. Login to your Pushpay account at pushpay.com/login.
- 2. Click edit next to the recurring schedule you would like to edit.
- 3. Click edit recurring.
- 4. Make desired changes, scroll down, click save.

You should expect to see "Success - You have successfully updated this payment schedule."

Questions? Email contributions@parkvalleychurch.com.