



# eGiving Policies

At Park Valley, we use an online database called eChurch powered by Pushpay. Your information will remain private and will never be given away to third parties, other than to process your scheduled contributions.

You can schedule new contributions at any time and can modify or cancel those contributions at any time prior to the date they are scheduled. Once the contribution has been processed, however, it cannot be canceled. If you have any problems or questions related to this, please contact our finance team.

## SECURITY:

Your information is held securely by the Pushpay system. Pushpay is committed to data security. Pushpay uses a variety of technologies and procedures to help protect personal information from unauthorized access, use or disclosure. For example, Pushpay stores the data in computer servers with limited access that are located in controlled facilities secured by the latest in surveillance and security technology. When Pushpay transmits sensitive information (such as a credit card numbers), Pushpay protects it through the use of encryption, such as the Secure Socket Layer (SSL) protocol. Pushpay is a level 1 certified PCI-DSS compliant provider. PCI Data Security Standards are endorsed by Visa, MasterCard, American Express and all other leading card brands.

Please help us keep your information safe by protecting your login information. Access to sensitive personal and financial information can be gained by letting someone else use your account or by leaving the information for someone else to see. Park Valley will never call you to ask for your login information. The Park Valley office staff cannot access details regarding your specific contributions - for these types of inquiries, please contact our finance team.